<u>Enabling Services Hub</u>

(Commonly Asked Questions by Caregivers of SPED students)

1. What is Enabling Services Hub?

   Enabling Services Hub (ESH) brings community support services closer to the homes of persons with disabilities and their caregivers. It provides easier access to referral services while offering more opportunities for residents with disabilities living in the region to participate in lifelong learning and community activities.

2. What are the types of Continual and Learning courses offered by ESH?

   ESH offers a range of bite-sized Continual Educational and Learning Courses that cater to the different needs and interests of persons with disabilities such as Financial Management, Transport and Travel Skills, Communication and Digital literacy skills.

   We understand that every client is unique; do share with the ESH team the specific support that your child might require to participate in the relevant programmes/courses.

3. Who can enrol in the ESH?

   Persons with disabilities between 18 and 60 years old who are not enrolled in any government-funded adult disability programmes (such as Day Activity Centres and Sheltered Workshops) and living in the area of coverage listed below:

Enabling Services Hub	Location	URA towns in area of coverage
ESH @ Tampines	Tampines West Community Club	Tampines, Bedok
ESH @ Jurong West [Operations will start from July 2024]	Taman Jurong Community Club	Jurong West
ESH @ Punggol [Operations will start from July 2024]	One Punggol Community Club	Serangoon, Punggol, Sengkang, Hougang

4. I have selected to enrol my child in Enabling Services Hub @ Jurong West or Enabling Services Hub @ Punggol. As they have not begun operations, where can I find more information on these Enabling Services Hubs?

The appointed service provider(s) for Enabling Services Hub @ Jurong West and Enabling Services Hub @ Punggol will get in touch with the respective caregivers with effect from July 2024 onwards. Alternatively, you may visit the website www.esh.sg for more details or contact SG Enable at 1800-8585-885.

5. What is the key difference between Sheltered Workshops, Day Activity Centres and ESH?

Sheltered Workshops provide vocational training to persons with disabilities aged 18 and above who do not possess the competencies or skills for either open employment or production workshop. Sheltered Workshops provide tasks where the processes are either simpler or can be broken down. With work skills and experience gained at the workshop, participants can improve their prospects for open employment.
Day Activity Centres are centre-based facilities that provide care and skills training to persons with disabilities aged 18 and above who are unable to take up open employment or attend Sheltered Workshops. Their programmes are designed to equip persons with disabilities with daily living skills and community living skills to maximise their independence. The activities aim to meaningfully occupy persons with disabilities with social and recreational activities.

ESH brings a range of flexible and accessible on-site services closer to the homes of persons with disabilities. These services include bite-sized continual education and learning courses, as well as inclusive activities and events that engage and connect persons with disabilities to the community. ESH also offers support and services for caregivers such as respite care services, connecting them to support groups and providing training programmes. Persons with disabilities and their caregivers can sign up for the programmes and activities offered based on their needs and preferences.

6. What are the operating hours of ESH?

ESH operates from Mondays to Fridays between 8.00am and 5.30pm but programmes may run on the weekends.

7. Can ESH offer full-day programme for my child from Mondays to Fridays?

ESH does not offer full-day programmes per se, but a range of curated courses and activities that clients can choose and sign up for on a first-come-first-serve basis. You are strongly encouraged to stay updated on the calendar of activities and register early for desired programmes.

8. If I have selected ESH as the long-term option for my child, can I change my mind later?

Yes, you can approach the ESH social worker at any time for information and referral to other disability services.

9. Can my child attend ESH programmes on those days that they are not attending DAC?

While priority will be given to persons with disabilities who are not enrolled in any government-funded disability services, your child is still strongly encouraged to participate in ESH's inclusive activities and connect with the community.

10. Can I choose to sign my child up for Alumni Services and ESH programmes while waiting to be enrolled in DAC/SW?

Yes, SPED graduates can join ESH programmes/services as long as they meet the eligibility criteria (i.e., aged 18 to 60 years old, residing within the service coverage, certified with permanent disability, not enrolled in a government-funded adult disability programme such as Day Activity Centre or Sheltered Workshop).

11. Does ESH provide transport for my child to attend ESH programmes?

ESH Team will have to assess the needs of the client on a case-by-case basis.

12. Will ESH provide meals for my child when they are attending full-day programmes?

Meals will not be provided for clients at ESH since its programmes are structured around activities by community partners. As such, you will have to make the necessary arrangements for your child to have their meals.

13. Do I need to pay to send my child for ESH programmes or inclusive events? Is there any chargeable fee?

No, fees are currently waived and you are not required to pay for your child to participate in the ESH programmes at this time.

14. Can ESH help my child to find a job?

You may approach the ESH social worker who will provide you with information on the employment support available for persons with disabilities.

15. Where can I find more information about ESH programmes?

Please visit the website www.esh.sg for more details or contact SG Enable at 1800-8585-885.